



West Virginia Health Insurance Premium Payment

...sponsored by the West Virginia Bureau for Medical Services.



Information for Medicaid Eligibility Workers

WV HIPP Objective:

Partner with Medicaid eligibility workers to:

- » Offer cost savings to the state on Medicaid healthcare claims
- » Assist families with high healthcare costs save money
- » Grow HIPP by increasing awareness of the benefits it provides to healthcare providers, Medicaid recipients, and the state



HIPP Offers the State

Cost savings

1. Commercial insurance pays primary on all claims
2. Medicaid pays secondary (if billed)
3. Primary cost transfers to insurance carrier
4. Savings on healthcare costs

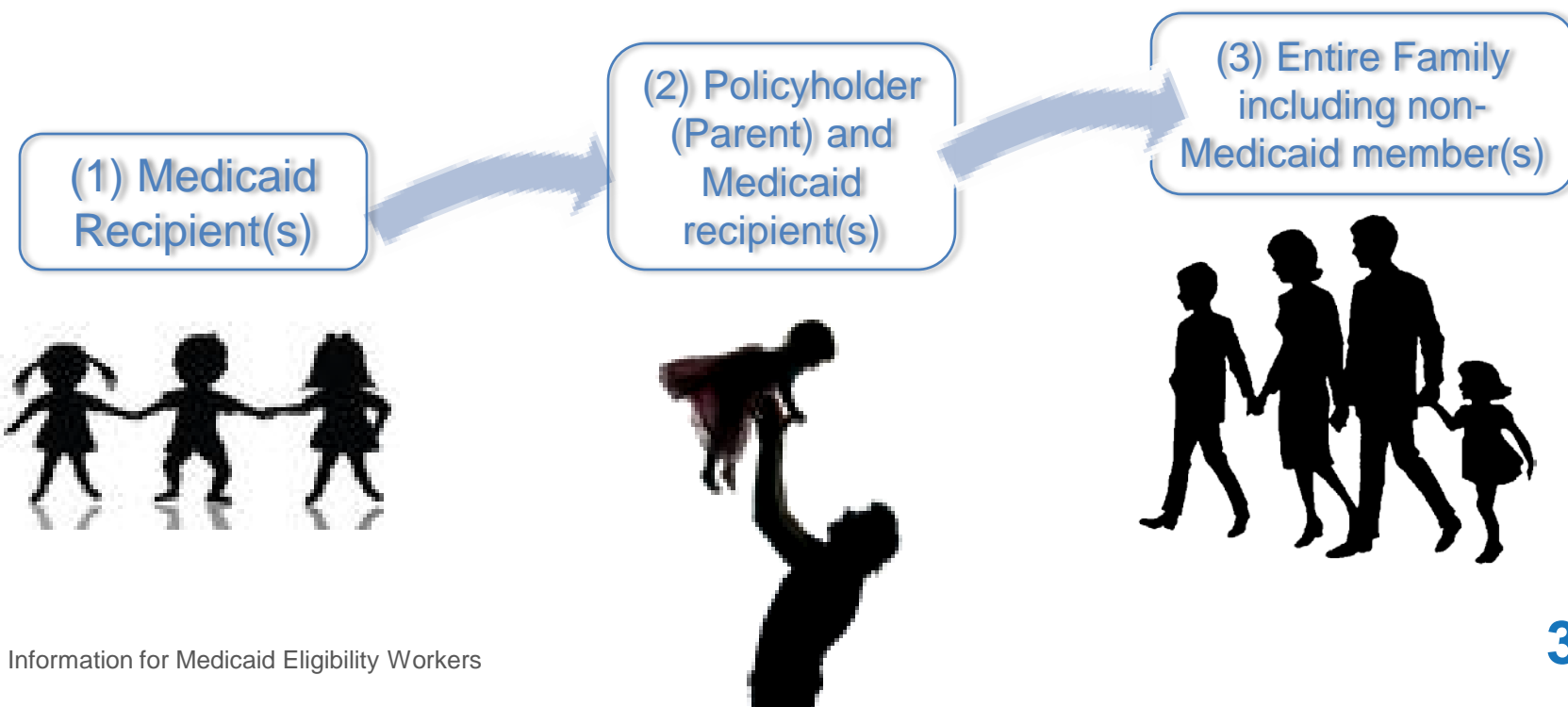
The sooner a recipient is enrolled in HIPP, the sooner the state can begin saving. Refer recipients immediately after enrolled in Medicaid.



HIPP Offers Recipients

Monthly premium reimbursement for qualified Medicaid recipients and their families

- » When a Medicaid recipient applies to HIPP, the applicant's family has three possibilities for coverage depending on the cost and availability of policy type:



HIPP Offers Recipients

Access to added benefits for Medicaid recipients

- » Wider provider network through commercial insurance coverage **AND** Medicaid
- » Coverage of medical expenses by commercial insurance **AND** Medicaid, including benefits Medicaid may not cover
- » Health insurance coverage for the entire family, if cost-effective

Qualifications for HIPP

To qualify for HIPP the member must meet the following criteria:

- » Be Medicaid-eligible
- » Have access to insurance that covers at least one Medicaid recipient
- » Have a case that is cost-effective



Cost-Effective Determination

HIPP eligibility advisors approve an applicant if he/she meets all qualifications including cost-effectiveness.

A case is determined cost-effective if:

Insurance premiums are less than medical costs + out of pocket costs + administrative costs

Insurance premiums tend to be less than medical costs if:

- » There are two or more Medicaid-eligible recipients
- » Expensive medical conditions are involved, including:
 - Asthma, cancer, pregnancy, diabetes, allergies

When Applying for HIPP



Complete an application

- » Submit online, by mail, or fax

Mail or fax a copy of:

- » Insurance card—front and back
- » Health insurance rate sheet
 - Proof of the cost
- » Summary of benefits for those that have employer-sponsored insurance
- » Paystub or other proof of premium payment

After HIPP Enrollment

The member will...

- » Provide proof of monthly premium payment
- » Notify HIPP of changes to insurance policy or plan
- » Notify HIPP of changes in employment
- » Receive monthly premium reimbursements via check or direct deposit

Frequently Asked Questions

- 1. Do I need to be enrolled in a health insurance policy before applying to HIPP?**
 - » No. An applicant must have access to a health insurance policy. You may enroll in a policy after your eligibility is determined.
- 2. Once enrolled in HIPP, do I lose my Medicaid benefits?**
 - » No. Once enrolled, all Medicaid benefits will continue to be given to the individual for as long as the West Virginia Bureau for Medical Services determines him/her eligible for Medicaid.
- 3. Does my Medicaid dependent need to have a catastrophic illness to be eligible for HIPP?**
 - » No. Any individual with a medically expensive condition will be considered for the HIPP program, whether he/she has a catastrophic illness or an expensive condition such as asthma.
- 4. How will I find out if I have been accepted onto the HIPP program?**
 - » You will receive an acceptance or a denial letter in the mail once an eligibility determination is made.

For more FAQs, visit www.MyWVHIPP.com, click on FAQs.

Program Contact Information

The following methods of communication are available to you 8 a.m. - 5 p.m. Monday-Friday.

Toll-free Phone:

1-855-MyWVHIPP (1-855-699-8447)

Address:

3501 MacCorkle Ave SE

Charleston, WV 25304

Email: CustomerService@MyWVHIPP.com

Toll-free Fax: 1-855-888-3003

Website: www.MyWVHIPP.com

WV HIPP Resources

Use the following resources for program and referral information:

- » 1-855-MyWVHIPP (1-855-699-8447)
- » www.MyWVHIPP.com, which provides:
 - Program information
 - Online application
 - Printable materials including:
 - Brochure, poster, presentations, fact sheet



Request a packet of brochures by contacting Outreach@MyWVHIPP.com

Fostering a Partnership

By providing education, communication, and support, we hope to increase your knowledge and understanding of the HIPP program.

Increasing HIPP awareness and membership aims to:

- » Optimize state savings as the number of insured Medicaid recipients increases
- » employee participation in your benefits program
- » Increase the number of Medicaid individuals and families that are covered by commercial insurance

You can have a significant impact on the growth of this program by simply referring a pre-qualified Medicaid member to HIPP.

Next Steps

Refer likely candidates to HIPP

- » Inform Medicaid recipients about resources available on our website
- » Pass out HIPP brochures that include an application and contact information
- » Refer recipients to HIPP immediately after they are enrolled in Medicaid to maximize savings

Offer suggestions to the HIPP program

- » You may contact us at any time with thoughts and suggestions